



# Autoship Terms and Conditions

## Autoship Benefits

- ✓ Save up to \$10 per bottle
- ✓ Be eligible for a 70% off item
- ✓ Qualify for Quik-Pay™
- ✓ Save money with no handling fee

## Terms and Conditions

1. For any Autoship order of 100BV or more, you may choose one additional, qualified product at 70% off that product's Autoship wholesale price. No Bonus Volume (BV) is earned for the purchase of the 70% off product.
2. Autoship is not a default order in case you forget to order; it is an actual order that will be placed for you automatically by the company, regardless of how much you have ordered during the month.
3. For Distributors ordering an Autoship order, once any bonus check equals \$200 or more and your total Autoship order costs are below \$200, your Autoship purchase will be automatically deducted from your bonus check.
4. Autoship applications can be made online through the back office. All mailed or faxed Autoship applications must be signed and dated in order to be processed. If not signed and dated, the Autoship application will be returned to you by mail or fax to be signed and dated. We are not responsible for any delays this might cause in the start date of your Autoship order or Qwik-Pay™.
5. Autoship orders begin shipping as soon as possible after the orders have been processed.
6. Autoship payments are processed between the 5th and 22nd of the month according to your chosen processing day.
7. If your credit card declines, we will rerun the card. If it declines for seven consecutive days, your Autoship order will be canceled for the month. We will attempt to contact you, however, we are not responsible if you do not place a qualifying order.
8. If your bank draft does not go through due to non-sufficient funds, problems with your bank, or bad account and/or routing numbers, we will try to notify you. You will be responsible for placing a qualifying order and paying any bank fees.
9. If your payment by credit card or bank account does not go through for two consecutive months, you can be removed from Autoship.
10. Any changes in your Autoship, including product, address, or payment information, must be made online in your back office before 11:59pm Central Time the day prior to your scheduled processing day. Or, you can contact Distributor Services at 1-888-270-4794 during normal business hours prior to your scheduled processing day. You can also contact Distributor Services in writing, by mail or fax, to be received by the company within 3-5 business days prior to your scheduled processing day. Letters and faxes must be both signed and dated.
11. We have a liberal product return policy. Autoship members who abuse that policy can be removed from the Autoship program. It is incumbent upon you to make sure you have only those products you wish to receive on your Autoship order.
12. You may suspend or cancel your Autoship at any time. You may cancel your Autoship order online in your back office. You may cancel in writing by faxing or mailing your notice to the company. Such notices must be received (not postmarked) at least 3-5 business days prior to your processing day. You may reactivate your Autoship at any time.
13. If you choose to cancel your Autoship order, but wish to maintain your ForMor distributorship and you return your Autoship order for credit, your return is subject to a 20% restocking fee. If you cancel your Autoship order and your ForMor distributorship and return your product for credit, you are subject to a 10% restocking fee and are not be eligible for a distributorship for 90 days, in accordance with the terms and conditions set forth in your distributorship agreement.